Moderro Embark Pod for Remote Expert



The Embark Pod offers a compact and comfortable space where customers engage your remote advisors and specialists in free-flowing, productive meetings powered by high definition video, crisp audio and full-featured collaboration tools.



Specifications

- Built-in 32" diagonal 4K commercialgrade touch screen provides one touch session start and personalized wait videos so customers stay engaged while the most appropriate remote expert completes preparation before appearing onscreen to begin the session.
- The included wide aspect touch screen offers space to show the expert, and simultaneously, any onscreen content he/she shares to the customers sitting in the pod.

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- Digital signatures using the Embark Pod's built-in touch screen ensure your advisors and specials complete entire transactions with customers eliminating the time consuming and cumbersome processes associated with signing and mailing multiple physical copies.
- A multifunction printer and scanner offers document handling and personal document capture. The Embark Pod flush mounts this unit with the counter top so customers find it easy to access.

- The optional customer authentication feature accepts and passes a customer's magnetic swipe card, user name or account number and password/pin to trusted identity and access management servers for validation before any Remote Expert session begins to deter fraud.
- Moderro offers a wide variety of finished colors ensuring Embark pods complement existing branch and store interiors. For further personalization, provide your logo or brand artwork and Moderro will enlarge & apply it to the sides of the pod
- Inside the pod a 1080p-capable HD camera and beam forming microphone array capture and deliver customer audio and video to remote experts.