

The Remote Expert Outdoor 55 Kiosk opens new customer interaction and service opportunities. Easy installation using only one power and one network connection to reach Moderro's Remote Expert digital cloud

Rich Collaboration Features

- Unites live HD video calling with interactive touch screen applications delivering customer self-service via touchscreen controls & onscreen, multilingual keyboard with easy live assistance from your experts & specialists via built-in Cisco Jabber video calling
- Collaborate with your customers, employees and guests via onscreen sharing of documents, images and websites
- Integrates with Cisco Unified Communications Manager & Unified Contact Center applications to extend the reach of your customer care staff
- Create enticing kiosk applications using rich application development platform with HTML & JavaScript API support; access to video, voice, peripherals, & system resources

Remote Management

- Connects to Moderro Cloud via AES-encrypted VPN to all digital cloud services including video calling, expert session routing, application/document sharing and system monitoring.
- Logging & reporting of operational data for call control, uptime, touch response & peripherals



Specifications

- Screen size 55"
- Backlight LED display
- Resolution 3840 x 2160 4K
- Display Area 1209 x 680 mm
- Brightness 2500 cd/m2
- Contrast ratio 4000:1
- Input voltage 110 VAC – 230 VAC 50-60 Hz
- Working environment -20°C to +60°C
- Network support - Ethernet RJ45
- Video support AVI, MPEG4, WMV, MKV, FLV & MP4
- Image format support JPG, BMP, PNG & GIF
- Audio 2 x 15W directional speakers
- Touch screen 10 point capacitive touch
- 1080p HD camera
- Focused directional cardioid microphone
- Anti-vandal & anti-tipping sensors
- View angle 178°(H) /178°(V)
- Certifications CE, RoHS , FCC
- Secure kiosk computer with Intel® i3 Kaby
- Lake processor
- 4GB or 8GB RAM
- 32 or 64 GB Onboard content storage
- MPEG2, H.264 & H.265 Video Decoding
- IR receiver and transmitter
- RS-232 port for peripheral control and status
- Audio: mic in, line out
- Four USB 3.0 ports to connect camera, printer, scanner, bar code reader, microphone, speaker, etc.
- Consumes five times less power than a PC
- Solid-state design – reliable, no moving parts
- Moderro offers a wide variety of finished colors ensuring the 55 Outdoor kiosk compliments and amplifies your brand.
- For further personalization, provide your logo or brand artwork and Moderro will enlarge & apply it to the front and rear of the 55 Outdoor Kiosk